

## CONSUMER ASSISTANCE NOTICE

Patients have the right, at any time to have a complaint or grievance reviewed by the Florida Department of Insurance, the Agency for Health Care Administration or the Statewide provider and Subscriber Assistance Program. For your convenience, the telephone numbers and addresses are listed below:

Agency For Health Care Administration, Consumer Hotline  
2727 Mahan Drive, Bldg 1  
Mail Stop #27  
Tallahassee, Florida 32308  
(888) 419-3456

Statewide Provider and Subscriber Assistance Program  
2727 Mahan Drive, Bldg. 1  
Mail Stop #27  
Tallahassee, Florida 32308  
(888) 419-3456

The Florida Department of Insurance  
200 East Gaines Street, Larson Bldg.  
Tallahassee, Florida 32399  
(800) 342-2762

*You can also contact your insurance carrier – their number is on the back of most cards.*